



Our IT Advantage – Some Details

This document supplements the information in the “Our IT Advantage” brochure with more technical and other details.

Virtualized Cloud Environment

Our virtual cloud is not only fast, effective, and dependable, it saves you money over and over through a multitude of systemic cost-efficiencies:

- Instant on-demand capacity-change capability
- New services delivered in days instead of months
- Highly flexible platforms that adapt quickly to your needs
- Collaborative development tools that lower the cost of innovation
- Reciprocal back-up continuity strategy that automatically protects information
- Continuous service benchmarking against industry performance standards

Unified Network Architecture

By treating network components as modules, our unified network architecture can automatically reconfigure business and IT assets to find the best solution for your needs—while providing:

- Dynamic load balancing
- Continuous high availability
- Simplified client system configurations
- Enhanced visibility with improved data security
- Strategic collaborative capabilities (voice-over-IP telephony, online workspaces, TelePresence video conferencing)

Redundant Data Centers

Some detail of our dual “super” data centers:

- 3 petabytes+ real-time data
- Built-in business impact tracking capability
- Constant 10-gigabits-per-second data replication
- 24/7 security includes biometric locks, video surveillance, man-traps
- Self-sustaining redundant electrical, mechanical, support systems
- Designed to withstand 8.5-magnitude earthquake

On-Demand Capacity Tuning

Our virtual environment and unified network enable:

- Fast, accurate demand-capacity tuning
- Massive data storage capacity with real-time access
- Around-the-clock operations, support, incident management
- IBM mainframes, 6,000+ servers in a virtualized environment
- Coverage in more than 1,600 national and international locations
- Trusted by most leading global corporations, governmental organization

Service-Level Agreements, Client Managers

Some details of our SLAs and client managers:

- SLAs include detailed objectives and key performance indicators
- SLAs specify regular scorecards to track performance and define trends
- All SLAs include ITIL-certified 24/7/365 support and incident management
- Your assigned client manager is your advocate, working closely with you
- All client managers have tech/system skills, experience in your business
- Client managers communicate your needs and negotiate any conflicts

Physical, Digital Security

Physical security measures at our data centers include:

- Continuous intrusion detection, intense entry authentication
- Around-the-clock biometric locks, video surveillance, man-traps
- Base-isolation structural dampers that can withstand up to an 8.5 earthquakes
- Self-sustaining redundant electrical and mechanical support systems
- Continuous automatic redundant backup between data centers

Our digital security measures encompass:

- Multi-layer security system
- Unique “session keys” assigned to all SSL-encrypted client communications
- Environment-agnostic access control, anti-malware protection, intrusion detection
- Continuous file integrity checking, log management, vulnerability testing
- ICSA (International Computer Security Association) certification
- Secure mobility networking

Compliance

Government regulations we comply with automatically include:

- Fair Credit Reporting Act (FCRA)
- Fair and Accurate Credit Transactions Act (FACT)
- Office of Foreign Assets (OFAC) Rules
- Safeguards (Identity Theft) Rules
- Gramm-Leach-Bliley Act (GLB)
- Sarbanes-Oxley Act
- EU Data Privacy

To protect our IT infrastructure we also comply with these industry standards:

- Control Objectives for Information and related Technology (COBIT)
- National Institute of Standards and Technology (NIST)
- International Organization for Standardization (ISO)
- Statement on Auditing Standards No. 70 (SAS 70)
- CyberTrust Perimeter Security Certification

Business Continuity, Disaster Recovery

Our BC/DR tools and capabilities include:

- Fully redundant data centers linked by 10-gigabit fiber
- Dynamic failover solutions that minimize operational errors
- Centers mounted on base isolators that resist up to 8.5 earthquake
- State-of-the-art fire, flood, intrusion, outage plans, technologies
- Separate power grids with backup diesel generators
- BC/DR capabilities routinely evaluated by experts

For more about Our IT Advantage—please visit CoreLogic.com

FOR MORE INFORMATION PLEASE CALL 1-866-774-3282