

Verification of Military Status

Management of Active Duty Borrowers

Verification of Military Status (VOMS), a loan portfolio management solution from CoreLogic®, enables lenders and servicers to more easily comply with the Servicemembers Civil Relief Act of 2003 (SCRA).

SCRA Due Diligence

VOMS provides a convenient and cost-effective solution for verifying the “active duty military status” of a borrower as defined by the SCRA. CoreLogic will conduct consumer searches directly via the U.S. Department of Defense to check and verify the following fields:

- Active Duty Status
- Date of Discharge (if applicable)
- Future Call-Up to Active Duty Notification
- Historical Searches (back to 1985)

Easy & Secure Batch Ordering

Customers enjoy a secure, fast, and convenient method to verify entire loan portfolios, or targeted accounts. VOMS is designed to handle batch orders via Secure File Transfer Protocol (SFTP), with results delivered in an easy-to-read electronic reporting format suitable for importing as needed.

Take proactive action on existing loan portfolios by updating borrowers’ current active duty information for:

- Refinance opportunities
- Loan modifications
- Adjustable loan rate adjustments
- Foreclosure assessment / decision

SCRA Compliance is a Priority

In March of 2012, the White House along with the Department of Justice, Department of Housing and Urban Development and 49 State Attorneys General, announced that an historic settlement agreement had been reached with the five largest mortgage servicers (“The National Mortgage Settlement”). Amongst provisions providing for principal reduction and new mortgage servicing standards, the Settlement specifically requires the five servicers to provide relief to military Servicemembers and Veterans. Since the law's inception, hundreds of millions of dollars in fines and compensation have been paid to servicemembers for violations of this agreement, demonstrating the need for organizations to find an efficient and secure way to ensure SCRA compliance, quickly and easily.

Verification of Military Status will help your organization stay in front of the government’s initiatives and give you the simple and convenient way to verify large batches of loan portfolios.

Product Highlights

- Quickly and accurately identify loans held by active duty service members
- Helps comply with the Servicemembers Civil Relief Act (SCRA)
- Easy-to-read reporting format that includes all SCRA-required data
- Search results provided in an Excel document, with optional PDF military status report via secure file transmission
- Fast, efficient turn-around times
- Backed by world-class customer care and technical support specialists

The National Mortgage Settlement

In its press release issued on March 6, 2012, the White House Office of the Press Secretary highlighted the portions of the National Mortgage Settlement which impacts Servicemembers and Veterans.* Under the agreement, the five servicers will:

- Conduct a review—under the supervision of the US Department of Justice’s Civil Rights Division—of every Servicemember foreclosed upon since 2006 and provide compensatory relief to any who were determined to have been wrongly foreclosed upon. This compensation could include lost equity, plus interest and an additional \$116,785.
- Conduct a review—also under the DOJ’s supervision—of every Servicemember’s account dating from January 1, 2006 through April 4, 2012 and provide relief to any who were charged interest in excess of 6 percent on their mortgage loans after a valid request to lower the rate. This payment could be in an amount equal to at least four times the amount of interest wrongfully charged. Provide deficiency balance relief for Servicemembers who are forced to sell their homes for less than the amount they owe on their mortgage due to a Permanent Change in Station.
- Pay \$10 million dollars into the Veterans Affairs fund that guarantees loans on favorable terms for veterans
- Extend certain foreclosure protections afforded under the Servicemember Civil Relief Act to Servicemembers receiving Hostile Fire/Imminent Danger Pay

While these provisions apply only to the five servicers who entered into the National Mortgage Servicing Settlement as of May 1, 2012, there is little doubt that Servicemember and Veteran issues are increasingly important to regulators and other government officials, as demonstrated by the hundreds of millions of dollars in fines handed out since the effective date of the settlement.

* <http://www.whitehouse.gov/the-press-office/2012/03/06/fact-sheet-president-obamaannounces-new-steps-provide-housing-relief-ve>



Manual SCRA Audits

CoreLogic also offers portfolio reviews to help organizations in their review efforts. Utilizing the cash history to determine the correct rate and payment during the SCRA-protected period, we can help Servicers verify compliance throughout the history of the loan.

Our Verification of Military Status solution can provide a detailed summary of any under or overcharges, along with a detailed summary of rate, payment, and UPB, prior to the SCRA-protected period, during, and after:

- We will verify historical Active Duty dates (if multiple orders, we verify all orders’ start and end dates)
- CoreLogic will provide an amortization schedule which will encompass all payment history to determine if interest and fees were accurately calculated during the SCRA-protected period. The Amortization schedule will capture any under or overcharges
- If the loan is an ARM, we will verify that each ARM analysis during the SCRA period was calculated correctly, contractually giving the customer a 6 percent rate or lower, when applicable.

For more information, visit corelogic.com or call 866-774-3282 or visit corelogic.com.