

## SOLUTION ABSTRACT

# Improve Your Operational Process

Process Consumer Loan and Lease Documents With Ease

### A California Mid-Market Lender Needed:

- ▶ Fix for incorrect and incomplete records. These types of records plagued a large lender in processing their consumer loan and lease documents.
- ▶ Attempts to manually research and perfect the files resulted in duplicated efforts and increased costs.
- ▶ Desired a solution that would complement their propriety system—as the client was concerned that outsourcing this service.
- ▶ Sought to streamline production and processing operations by reducing the need for data downloads and bulk data processing while increasing accuracy through a defined process workflow.

### Solution:

- ▶ A custom data capture solution enabled this client to integrate property data into their operational systems without the worry of platform-specific compatibility issues.
- ▶ Data delivery was immediate and provided a simple approach to populate the client's LOS.

### Results\*:

- ▶ 8,500 total searches were completed in less than four days.
- ▶ The client received accurate information to process loans and developed an efficient operational process that minimized human intervention and significantly reduced cost.

\* Results are estimates and actual returns and /or savings will vary based on a number of product and client factors.

FOR MORE INFORMATION PLEASE CALL 866-774-3282

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